



# HALLIWELL

## KIM KELLEY, CPIA

SENIOR CONSTRUCTION EXPERT,  
CONSTRUCTION SERVICES

JACKSONVILLE, FL

kim.kelley@halliwellglobal.com

+1 904 930 2872 | Mobile

+1 877 411 2177 | Office

halliwellglobal.com

### SPECIALTIES

- Water, Fire, and Wind Damage Assessment and Restoration
- Invoice Analysis
- Commercial and Residential Construction Cost Estimating
- On-site Project Monitoring
- Expert Witness Services and Litigation Support

### BIOGRAPHY

Kim Kelley joined Halliwell in 2021, bringing more than 20 years of experience in disaster restoration, construction project management, and property insurance. She is skilled in managing complex projects, challenging structural repairs, and intricate content restoration jobs. She maintains a Florida All-Lines Adjuster License and has extensive experience evaluating and estimating commercial and residential property damage caused by water, wind, fire, flood, mold, wind, hail, and hurricane. Kim demonstrates comprehensive insight of insurance coverage, policy language, and adjuster needs.

Kim is an expert in assisting counsel with case preparation through analyzing and evaluating evidentiary documentation to assist in deposing opposing experts and witnesses. She also provides oral expert witness testimony in deposition proceedings.

Kim has presented at and served as an expert panelist for speaking engagements on topics including estimating, communication within the claims process, order of operations within the construction process, catastrophe loss handling, and DiSC behavior assessments.

### QUALIFICATIONS

Bachelor of Science, Psychology and English, Wofford College

Associate in Claims (AIC), Insurance Institute of America

### INDUSTRY CERTIFICATIONS, LICENSES AND MEMBERSHIPS

- IAUA Certified Property Insurance Appraiser (CPIA)
- IICRC Certified Master Water Restorer
- IICRC Certified Master Fire Restorer
- IICRC Certified Master Textile Restorer
- Florida All-Lines Adjuster License
- California Earthquake Certification

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### SENIOR CONSTRUCTION EXPERT, CONSTRUCTION SERVICES

- Xactimate Certified User – Levels 1 and 2
- IICRC Certified Applied Microbial Remediation Technician (AMRT)
- IICRC Commercial Drying Specialist (CDS)
- IICRC Certified Water Restoration Technician (WRT)
- IICRC Certified Applied Structural Drying Technician (ASD)
- IICRC Certified Fire & Smoke Damage Restoration Technician (FSRT)
- IICRC Certified Odor Control Technician (OCT)
- IICRC Certified Carpet Cleaning Technician (CCT)
- IICRC Certified Carpet Repair & Reinstallation Technician (RRT)
- IICRC Certified Upholstery & Fabric Cleaning Technician (UFT)
- IICRC Certified Color Repair Technician (CRT)
- IICRC Certified Trauma & Crime Scene Technician (TCST)
- Level 1 sUAS Certified Thermographer
- OSHA 10

### PROFESSIONAL EXPERIENCE

- Halliwell, Senior Construction Expert, Construction Services
- JS Held, Director, Building Consulting
- Kim Kelley Training and Consulting, LLC, President
- Paul Davis Restoration, Inc., Contents Division Program Manager & Corporate Trainer
- Paul Davis Restoration & Remodeling of East Bay, Special Project Liaison
- Paul Davis Restoration & Remodeling of Charleston, Senior Structure Estimator
- State Farm Insurance, Property/Casualty Claim Representative (Field)

### REPRESENTATIVE ASSIGNMENTS

#### **Builder's Risk**

Historical High-rise conversion; Water loss

#### **Construction Defect**

Luxury resort

#### **Equipment Malfunction**

Quartz manufacturing facility

#### **Hurricane Irma**

Luxury townhouse community, Townhouse community/association; Wind, water, exterior, interior

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### SENIOR CONSTRUCTION EXPERT, CONSTRUCTION SERVICES

#### **Hurricane Michael**

Multi-family, oceanfront, Church campus; Wind, water, roofing, exterior, interior, grounds

#### **Hurricane Michael**

Townhouse communities/associations, Shopping center; Wind, water, roofing, exterior, interior

#### **Hurricane Michael**

Children's museum; Wind, water, grounds

#### **Hurricane Laura**

Hotel and casino; Wind, water, roofing, exterior, interior

#### **Hurricane Laura**

Incarceration facilities; Wind, water, roofing, exterior, interior, grounds

#### **Hurricane Delta**

K-12 school campus and athletic facilities; Wind, water, roofing, exterior, interior

#### **Winter Storm Uri**

Golf club, Retail, Assisted living, Apartment complexes; Freeze

#### **Hail**

Townhouse community/association; Roofing, exterior

#### **Wind**

Mushroom farm; Roofing, exterior

#### **Fire**

Apartment complexes; Roofing, exterior, interior

#### **Fire**

Gym; Exterior, interior

#### **Tubbs Fire**

Residential and retail locations; Total loss

#### **Camp Fire**

Residential; Total loss